



## Our COVID 19 Policy

Welcome back to Holly House. After the unexpected closure of our B&B due to the Covid 19 pandemic we are happy to be opening our doors and are looking forward very much to receiving guests once again.

We have used our time in 'Lockdown', which fortunately has been in mostly wonderful weather, to totally re decorate our rooms and to also build a lovely garden terrace which we hope our guests will be able to enjoy.

Below I am highlighting the precautions we are taking in light of this terrible virus. The government guidelines are constantly changing so it is possible that some of what is written below may be altered without warning, but be assured that we will continue to offer the highest degree of hygiene at all times and to follow government guidelines.

The health and wellbeing of our guests as well as ourselves is of paramount importance and to that end we have implemented a few additional hygiene precautions to our already extremely high standards. Our ground floor En-Suite rooms are separate from the main house being situated in the old stone barn with private entrances. Contact with other guests and the proprietors can be minimal and social distancing very easy to implement, whilst hopefully not detracting from the friendly experience which we endeavour to create at Holly House!

We have a one Double En-Suite room in the house, accessed by a flight of stairs. Only guests from this room will be permitted in the house at this time. The Lounge in the main house will be closed until the situation has changed

Here is what we are doing:

Check in: Check in is at the usual 4-6pm unless we have arranged a different time with our guests. Our car park is to the rear of the property. Unless specifically asked we will not help guests to carry their luggage to minimize contact. Guests will find a Registration form in their room with a sanitized pen and paper. We will collect this from the room after departure. The Registration form asks for certain information which will help the Track and Trace program. You are also asked to sign that none of your party has signs or symptoms of Covid 19 and that should any of you develop signs you will inform us immediately and the appropriate action will be taken to ensure everyone's wellbeing. It is suggested that a test be requested from Tel: 119 or 111. The proprietors will endeavour to help you in the event of a positive result as to the route to take.

Hygiene: We will constantly be sanitizing any high touch areas such as door handles and communal surfaces during your stay. The bedrooms will have been thoroughly sanitized using the correct products before your arrival. All the laundry used for your room is washed at 60 degrees plus. Extra soft furnishings, tissues, leaflets, magazines etc. have been removed from your room. Any soft furnishings remaining in your room will have been treated with anti bacterial spray. All room information has been laminated and sanitized prior to your stay. The curtains and carpets will have been sprayed with an antibacterial spray prior to the commencement of your stay. Antibacterial hand cleaning liquid can be found in each room and at strategic places, but it is advised that you bring your own too. You will find the sanitized key in your door and ask that you remember to leave it there on departure.

For your peace of mind, we will not automatically be servicing your room when you are staying for 2 nights or more unless specifically requested, in which case we are more than happy to do so. Clean towels can be provided and access to the wheelie bin for rubbish given if you decide that we are not to service the room. Additional blankets will not be in the room, if required please ask.

#### Breakfast:

There is sufficient room in the Dining Room for each bedroom group to be socially distanced from other tables. We will also try to ensure a staggered time breakfast. However, should you prefer, a simplified breakfast can be served in your room. A breakfast menu will be given to you for this purpose. The main Breakfast Menu can be found in your room and it is asked that you let us know your choices by 9pm the evening before, either by email to [jeffreyhutsby@yahoo.co.uk](mailto:jeffreyhutsby@yahoo.co.uk) text to 07503468599 or by using the pen and paper provided for your stay and popped through the letterbox. The tables in the dining room will not be pre laid up to ensure maximum hygiene. All crockery, glassware and cutlery will have been washed in dishwasher. As you are very aware this is unchartered water for all of us and our way of doing things may alter with experience!

#### Dinner:

Until our local eateries are back to full service, we are offering Dinner. For all enquiries please contact us. Menu to be found on website.

If you have any questions or concerns about any aspect of your visit, please contact us and we will endeavour to help. We very much look forward to welcoming you here in the near future and for life to get back to normal. Stay Safe!

Contact: [jeffreyhutsby@yahoo.co.uk](mailto:jeffreyhutsby@yahoo.co.uk), Mobile 07503468599, Landline 01386593213



